



City of Manhattan Beach

Waste Management to begin billing for Refuse Services on July 1, 2020



2020 Commercial Program and Service Enhancements

Dear Valued Customer:

Effective July 1, 2020, Manhattan Beach commercial customers will be billed by Waste Management directly, offering one point of contact for both customer service and billing. Manhattan Beach commercial customers will receive their final bill from the City of Manhattan Beach for Refuse Services in June, which will cover service through June 30, 2020. Commercial customers will receive their first bill from Waste Management in July for services provided in July. Manhattan Beach commercial customers will then continue to receive a trash bill from Waste Management on the last day of each month for the prior month's service.

The following Service Changes will begin July 1, 2020, as part of your already exceptional service and programs:

- Commercial Recycling (glass/paper/metal/plastic) will be offered at discounted rates (no longer free service)
- View page 2 of this letter to learn about changes to plastics recycling
- Commercial Food Waste Recycling will continue to be provided at no additional charge
- Ongoing site visits for non-compliant businesses subject to AB 341 and AB 1826
- Establishment of Downtown Maintenance Enhancement Plan Working Group- will meet on a quarterly basis

Below is an example of what the current City of Manhattan Beach Commercial Refuse Bill looks like and what the **NEW** Waste Management bill will look like:

City of Manhattan Beach

Waste Management

 **CITY OF MANHATTAN BEACH**
 1400 HIGHLAND AVE
 MANHATTAN BEACH, CA 90266-2941
 www.citymb.info
 Billing Inquiries: (310) 802-5559
 Refuse Service Changes (310) 830-7100

Billing Details	
SERVICE PERIOD:	07/01/2018 - 07/31/2018
REFUSE CHARGES	
REFUSE BINS / CANS	\$ 2,416.47
CITY RECOVERY COST (CRC)	318.97
(See reverse)	
TOTAL CURRENT CHARGES	\$ 2,735.44

*For any changes to refuse service please contact Waste Management at (310) 830-7100.

Account Information	
Customer Name:	MB COMMERCIAL BUSINESS
Service Location:	1234 MANHATTAN AVENUE
Customer Number:	00193679
Account Number:	99-2992001-99
Billing Date:	07/31/2018
Due Date:	08/30/2018
Previous Balance:	\$ 3,120.00
Penalty:	\$ 0.00
Payment:	\$ 3,120.00
Current Charges:	\$ 2,735.44
Adjustments:	\$ 0.00
Total Amount Due:	\$ 2,735.44


Important Message



INVOICE

Page 1 of 2

Customer ID: 2-82290-00885
Customer Name: WM CUSTOMER
Service Period: JUNE
Invoice Date: 07/21/20
Invoice Number: 9363589-1156-4

<p>How To Contact Us</p> <p>Visit wm.com</p> <p>To set up your online profile, sign up for paperless billing, manage your account, view holidays/schedules, pay your bill or schedule a pickup.</p> <p></p> <p>Customer Service: (866) 900-4458</p>	<p>Your Payment Is Due</p> <p>August 19, 2020</p> <p>If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5.00, or such late charge allowed under applicable law, regulation or contract.</p>	<p>Your Total Due</p> <p>\$124.73</p> <p>If payment is received after 08/19/2020: \$126.60</p> <p>See reverse for important messages.</p>
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Previous Balance	+	Payments	+	Adjustments	+	Current Charges	=	Total Due
97.12		(97.12)		0.00		124.73		124.73

Description	Date	Ticket	Quantity	Amount
96 Gallon Toter	07/01/17		1.00	90.00
96 Gallon Toter Recycle	07/01/17		1.00	0.00
Extra Pickup Service	07/01/17	5934	1.00	15.00
Fuel/Environmental Charge				19.73

Changes to Recycling



Beginning July 1, 2020



ACCEPTED

in BLUE RECYCLING CART &
WHITE RECYCLING BIN
BEGINNING JULY 1, 2020

Recycling must be **CLEAN, DRY
& LOOSE (NOT BAGGED)!**

- clean & dry **PAPER**
- clean & dry **METAL**
- clean & dry **GLASS**
- **ONLY** clean & dry
PLASTICS # 1, 2 & 5

EXAMPLES OF PLASTICS # 1, 2 & 5



Beverage bottles (water, soda, energy drinks), peanut butter jars, salad dressing bottles, etc.



Clear milk jugs, detergent bottles, bleach bottles, shampoo and conditioner bottles, plastic crates, plastic carts, lawn chairs, laundry baskets, etc.



Tupper ware, yogurt containers, margarine tubs and other refrigerated containers, bottle tops, etc.

UNACCEPTED



in BLUE RECYCLING
CART & WHITE
RECYCLING BIN



BEGINNING JULY 1, 2020

Plastics # 3, 4, 6 & 7 will go into the landfill trash cart & bin. Try to avoid these plastics & when possible, reuse or donate!

EXAMPLES OF PLASTICS # 3, 4, 6 & 7



Food wrap, tile, PVC plumbing pipes, window frames, etc.



Grocery bags, shrink/cling wrap, garment bags, frozen food bags, sandwich bags, etc.



Throwaway utensils, meat packing, protective packing, Styrofoam insulation, packing peanuts, etc.



Plastic CDs/DVDs, baby bottles, eye glasses, exterior lighting fixtures, etc.



Waste Management Customer Service

Phone: (310) 830-7100

Email: wmservice@wm.com

Web: business.wm.com/manhattan-beach

