

# Table of Contents

### Page

User Registration	2
My Work Overview	6
Application Submittal Process	8
Viewing Attachments in CSS	13
Review Comments in CSS	16
Resubmitting Plan Check Corrections	19
Request Inspection(s) in CSS	20
Add/Remove Contact on a Permit/Plan	25

Note: You can click on different topics in the Table of Contents to go directly to that section.

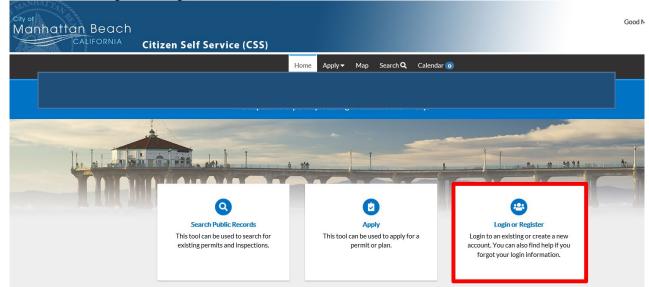
For additional assistance: email <u>cdadmin@manhattanbeach.gov</u> or call 310-802-5544



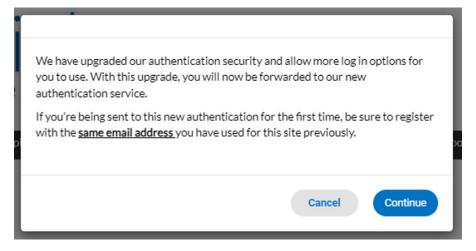
## Registration

### HOW TO REGISTER

- 1. Begin process from the City of Manhattan Beach CSS Homepage
- 2. Click on the Login or Register tile box



1. You will receive an alert that will take you to the new registration window.

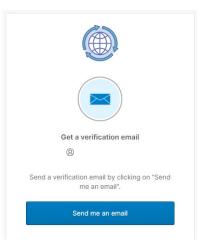




- 2. Click the "Create an account" button at the bottom of the page. Alternatively, you may select one of the social log in options <u>IF</u> that email address is the same email you've used for your CSS Permitting Portal account.
  - a. If you selected "Create an account", enter the <u>same email</u> <u>address</u> you have used for your CSS Permitting Portal account previously, password, first name and last name, then click Sign Up.
  - b. If you selected a social log in option, you will be directed to that application to enter the <u>same email address</u> you have used for your CSS Permitting Portal account and log in using your existing password for that application.

Sign in to community access services.					
G Sign in with Google					
Sign in with Apple					
Sign in with Microsoft					
Sign in with Facebook					
OR					
Email address					
1					
Keep me signed in					
Next					
Unlock account? Help					
Create an account					

3. If you did not use a social log in option, you will receive a verification code in your email to confirm your account. Enter the verification code and click "Verify". *(Skip this step if you selected the social log in option.)* 

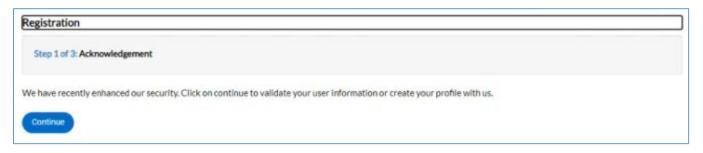




4. This is the email and email content examples (You may need to check your junk email):

Community Access Identity Fri One-time verification code [https://ok11static.oktacdn.com/fs/bco/1/	Hi <b>and</b> ,
. , You are	You are receiving this email because a request was made for a one-time code that can be used for authentication.
	Please enter the following code for verification:
	If you believe you have received this email in error, please disregard.
	This is an automatically generated message from Community Access. Replies are not monitored or answered.

5. After entering your verification code, or successfully logging in using a social log in option, you will be directed back to the CSS Permitting Portal page and prompted to review your contact information. Update as needed or click "Continue" if the information looks correct.





### User Registration - Continued

Last Revised Date: 08/09/24

Step 2 of 3: Personal Info		
		*REQUIRE
First Name		
Middle Name		
Last Name		
Company		
* Contact Preference	Email	
* Email Address		
dditional Contact Information		
Business Phone		
Home Phone		
Mobile Phone		
	Back Next	
· · · 1000		
istration		
tep 3 of 3: Address		
		*REQUIRED
* Address		
* Address	Apartment, suite, unit, floor, (optional)	
* Address City	Apartment, suite, unit, floor, (optional)	
	Apartment, suite, unit, floor, (optional)	
City	Apartment, suite, unit, floor, (optional)	

6. After confirming your account information, the process is complete, and your usual dashboard will appear.





## My Work Overview

- 1. If you are not logged into your CSS account; begin process by logging in from the <u>City of Manhattan</u> <u>Beach CSS Homepage</u>
- 2. Click on the Login or Register tile box

City of Manhattan Beach CALIFORNIA Citizen Self Service (CSS)		Good M
Не	ome Apply  → Map Search <b>Q</b> Calendar	0
	IC IN COMPLIANCE WITH LA. COUNTY HEALTH	ORDERS.
Control       Control         Control       Control	<b>K</b> <b>C</b> <b>C</b> <b>C</b> <b>C</b> <b>D</b> <b>D</b> <b>U</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b> <b>I</b>	<b>Define Register</b> Login to an existing or create a new account. You can also find help if you forgot your login information.

3. Click on My Work

ach NIA	Citizen Self Service (CS	5S)							
		Dashboard	Home	Apply 🔻	My Work	CSS User Help	Daily Inspection Schedule	Contact Us	Pay Invoid
	11	1							

4. There are five tab options to choose from, with each offering you different filtering abilities and hyperlinks to additional information.

	Dashboard	Home	Apply 🗸	My Work	CSS User Help	Daily Inspection	Schedule	Contact Us	Pay Invoices	Search <b>Q</b>	Calendar 🕻
M	y Work										
	MY INVOICES	MY PER	MITS	MY PLANS	MY EXISTING	INSPECTIONS	REQUES	T INSPECTIONS			
S	Search										🗵 Expo
								1 1	D.III.	<b>~</b>	

- a. My Invoices allows you to see any invoices where you are listed as a Billing Contact.
  - i. You can filter between paid, unpaid and voided invoices
  - ii. You may pay for multiple invoices by selecting the checkbox to the left of the invoice number



- iii. You may view the invoice by clicking on the invoice number and selecting the printer icon on the right side
- b. My Permits and My Plans tabs have display, record and time frame filters.
  - i. My Permits is for any permit applications that you submitted
  - ii. My Plans is for any Planning Division applications you submitted
  - iii. NOTE: Once permits or plans have been finaled or closed, they are no longer listed.
- c. **My Existing Inspections and Request Inspections** tabs allow you to view requested, scheduled or closed inspections, or request future inspections.
  - i. NOTE: At this time, you are not able to cancel or reschedule inspections yourself. Please <u>email</u> or call 310-802-5544 our Administrative Staff to cancel an existing inspection for you so you may request a new inspection.





## Application Submittal Process

- 1. If you are not logged into your CSS account; begin process by logging in from the <u>City of Manhattan</u> <u>Beach CSS Homepage</u>
- 2. Click on the Login or Register tile box

City of Manhattan Beach CALIFORNIA Citizen Self Service (CSS)		Good N
Но	me Apply ▼ Map Search <b>Q</b> Calendar <mark>o</mark>	
	C IN COMPLIANCE WITH LA. COUNTY HEALTH C mit processing on extended hour Fridays	DRDERS.
NO INSPECTIONS OF PER	nnt processing offextended hour Pridays	
Image: Contract of the second seco	Appy This tool can be used to apply for a permit or plan.	Login or Register       Login or Register       Login or State a new account. You can also find help if you forgot your login information.

3. Click on Apply

City of Manhattan Beach CALIFORNIA	Citizen Self Service (CSS)						
	Dashboard	Home	Apply 🗸	View 🕶	Мар	Search <b>Q</b>	Calendar 🧿

- 4. On the **Application Assistant** screen, applications are shown in alphabetical order. You're able to apply or search for permit applications different ways
  - a. You can begin your search by typing in a partial application name, and options will begin to appear *or*,
  - b. Expand the Blue Show Categories to see all available categories, permit types and plan types



Application Submittal – Continued

pplication Assistant				
Search for application names and key	vords			٩
😤 All	L <sup>▲</sup> Trending	Lo My History	PERMITS	<b>H</b> PLANS
Show Categories				Show My Templates
Commercial Addition/Tena	nt Improvement Permit			Apply
Category Name:	Description:			
Commercial Building Permit	Modifications to an tenants business ne	· · ·	ed to accommodate the specific require	ments of the
6	L. D			
Commercial Foundation Or	ny Permit			Apply
C-4	Descriptions			

- 5. Once you choose your application, click Apply
- 6. Begin the process by clicking the **plus sign** to add the Address of the project you are applying for Apply for Permit - New Residential Building Permit \*REQUIRED

<b>1</b>	2	3	4	5	6
Locations	Туре	Contacts	More Info	Attachments	Review and Submit
OCATIONS					
EASE INPUT STREET NUMBE ARCH.	R AND STREET NAME	ONLY, DO NOT INCLUDE D	IRECTION OR STREET TYP	E. PARTIAL STREET NAME	S ARE ACCEPTABLE FOR
Location 🔽					
Add					
REQUIRED					
eate Template					Save Draft Next

- 7. Type in the Street Number and all or partial Street Name and click the magnifying glass to search
- 8. Once you see your address pop up below, click the Add button

THATTAN & TRA	Application Submittal – Continued				
COMM DEV	Last Revised Date: 08/09/24				
Add Address As Location					
Address Information					
Search 1400 hig					
Address 1400 HIGHLAND AVE MANHATTAN BEACH, CA	Action				

- 9. Your permit Location will pop up in a tile on the next screen. Click Next on the bottom right corner
- 10. Depending on the Type of Permit you are applying for, you may be required to fill out specific information and click **Next** 
  - a. **Permit Type** Already identified at the beginning of this process; *do not change*
  - b. Description Provide clear description of proposed Scope of Work
  - c. Square Feet If applicable, provide effected area
  - d. Valuation If applicable, provide total cost of project you are proposing Apply for Permit - New Residential Building Permit

Locations	Туре	Contacts	More Info	Attachments	Review and Submit
RMIT DETAILS					
Permit Type	New Residential Building Pern	nit 🗹			
* Description					
Square Feet					
Valuation					

- 11. On the next screen, you may add a Contact to this application.
  - a. If you choose to **Add Contact**, select the Contact Type from the drop down, then click the **plus sign**
  - b. Once you're done, or if you do not want to Add Contact, click Next

THATTAN BEPCH	Application Submittal – Continued
COMM DEV	Last Revised Date: 08/09/24
Apply for Permit - New Residential Building Permit	*REQUIRED
Locations Type Contacts	d 5 6 More Info Attachments Review and Submit
CONTACTS	
Applicant Lorraine Valenzuela (You) 1400 Highland Ave , CA	
Back Create Template	Save Draft Next

Note: Contacts may be added or removed by an existing Contact at any time during the process of an open Permit/Plan

12. The next section asks for **information specific to the Permit/Plan Type** you are applying for. Any required information will be in **red** and have a **red asterisk**.

	$\checkmark$	$\checkmark$	$\checkmark$	4	5	6
	Locations	Туре	Contacts	More Info	Attachments	Review and Submit
MOREI	NFO					
Building	*8	xisting Number of Units	1			Next Section   Top   Main Menu
	*Pro	posed Number of Units	Proposed Number of Unit	s is required.		
	*Prop	osed Number of Stories	Proposed Number of Stor	ies is required.		]
	*Fire Spi	rinkler System Installed	Fire Sprinkler System Inst	alled is required.	Y	]
		Single Family SF				

13. Read and complete all applicable information and click Next



- 14. The next section asks for attachments specific to the Permit/Plan Type you are applying for.
  - a. Do not upload password protected PDF's
  - b. Any **Required** documentation/plans will be listed, but if you have additional supporting documents/plans, you will select from the drop down and click the **plus sign**

Note: You cannot upload any attachments after application has been submitted. Resubmittals will be handled via email directly with your Plan Check Reviewer(s) or to <u>permits@citymb.info</u> for Consultant reviewed plans.

oply for Permit - New Re	sidential Building Permit			*REQUIF
$\checkmark$			5	6
Locations	Туре Сс	ontacts More Info	Attachments	Review and Submit
achments				
ASE UPLOAD PLANS IN PDF DR COMPLETE BUILDING PI AINAGE, LID, ETC.)		RADES IF APPLICABLE TO YOUR PF	ROJECT (MECHANICAL, ELECTRIC	CAL, PLUMBING, GRADING
	PROTECTED PDF'S.			
	PROTECTED PDF'S. Structural Calculations Add Attachment	Title 24 Energy Calculations Add Attachment	Geotechnical Report	
NOT UPLOAD PASSWORD Complete Building Plans (**SEE	Structural Calculations	Calculations		

- 15. Once all documents/plans are uploaded, click Next
- 16. The next section is a **Review** of everything you just completed. Scroll down and verify all your information is accurate and true, then click the **Submit** button

You have successfully **submitted an application**. Staff will follow up with you for the next steps of the process and you may get status updates through your **Dashboard**!





# Viewing Attachments in CSS

- 1. If you are not logged into your CSS account; begin process by logging in from the <u>City of Manhattan</u> <u>Beach CSS Homepage</u>
- 2. Click on the Login or Register tile box

City of Manhattan Beach CALIFORNIA Citizen Self Service (CSS)		Good M
Н	ome Apply → Map Search Q Calendar 🧿	)
	IC IN COMPLIANCE WITH LA. COUNTY HEALTH C rmit processing on extended hour Fridays	prders.
Control       Control         Control       Control	E Appy This tool can be used to apply for a permit or plan.	Light of the light of

3. Click on My Work

ach NIA	Citizen Se	lf Service (C	SS)							
			Dashboard	Home	Apply 🔻	My Work	CSS User Help	Daily Inspection Schedule	Contact Us	Pay Invoid
		/								

- 4. Select the My Permits or My Plans tab, depending on your application type
  - a. My Permits is for any permit applications that you submitted
  - b. My Plans is for any Planning Division applications you submitted
- 5. You may use the search bar located above the display drop box, or select the permit hyperlink you'd like to launch.

NOTE: Once permits or plans have been finaled or closed, they are no longer listed.

Dashboard	Home Apply▼	My Work	CSS User Help	Daily Inspectior	Schedule	Contact Us	Pay Invoices	Search <b>Q</b>	Calenda
My Work									
MY INVOICES	MY PERMITS	MY PLANS	MY EXISTINC	SINSPECTIONS	REQUES	ST INSPECTIONS	5		
Search									⊠ E
Display All	∼ Re	cords Update	ed 🗸 In Last	120 Days 🗸 🗸					
Permit Number	Project			<b>T</b>	Permit Type	•	Status	▼ State	

- 6. Locate the **Permi**t you would like to view attachments on; these will mainly be for those that show an **Active** status
  - a. Click on the Permit/Plan Number

My Permits				Search for permit no	umber, project, or addre
					Ex
Display All	⊻ s	elect Case Type		x Export	Sort Permit
Permit Number	Project	Address	Permit Type	Status	Attention Rea
BLDC-20-00010		MANHATTAN BEACH, CA	Commercial Addition/Tenant Improvement Permit	Pending	
BLDC-20-00045			Commercial Addition/Tenant Improvement Permit	Recent, Pending	
DEMO-20-00012		HIGHLAND AVE	Complete Demolition	Pending	

After you click on the Permit Number, you will be launched into the permit Summary screen
 a. Click on the Attachments tab

### Permit Number: BLDC-20-00010

Permit Details   Tab Elements	Main Menu					
Туре:	Commercial Addition/Tenant Improvement Permit	Status:	Fees Paid		Project Name:	
Summary Locations	Fees Reviews Inspections	Attachments	Contacts	Sub-Records	Holds Meetings	More Info
Progress		Workflow			Available Acti	ons
1% Completed	<ul> <li>Confirm Application</li> </ul>	Valid - Passed : 05	5/01/2020	^		

8. In the Attachments tab, you will be able to see all attachments that are available for you to view.
a. To open an attachment, click on the blue verbiage on the attachment

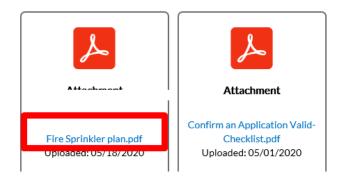


### Permit Number: BLDC-20-00010



### Attachments | Next Tab | Permit Details | Main Menu

#### Attachments







## Review Comments in CSS

- 1. If you are not logged into your CSS account; begin process by logging in from the <u>City of Manhattan</u> <u>Beach CSS Homepage</u>
- 2. Click on the Login or Register tile box

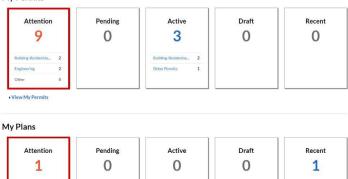
ch of Manhattan Beach CALIFORNIA Citizen Self Service (CSS)		Goo	d١
	Home Apply → Map Search Q Calendar	•	
	BLIC IN COMPLIANCE WITH LA. COUNTY HEALTH	ORDERS.	
NO IISPECIOIS O	permit processing on extended nour rindays		
Image: Control of the section of th	** E Appy This tool can be used to apply for a permit or plan.	Contraction of the second of t	

3. Click on **Dashboard** 

View My Plans

Dashboard Home Apply	in Beach California	Citizen Self Service (	CSS)							
			Dashboard	Home	Apply 🔻	View 🕶	Мар	Search <b>Q</b>	Calendar 🧿	

- 4. My Permits and My Plans sections are broken down in the same order and perform the same.
- 5. Click on the **Attention**<sup>\*</sup> tile from Permits or Plans section that require your attention <sub>My Permits</sub>



\*Attention = Permits/Plans that require your attention; i.e., resubmittal, failed inspection\*



### **Review Comments - Continued**

Last Revised Date: 08/09/24

6. Once you have located the Permit/Plan, click the Failed Reviews under the Attention Reason

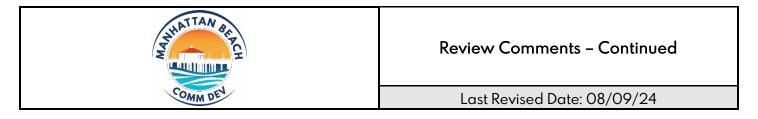
Permit Number	Project	Address	Permit Type	Status	Attention Reason
19-02345		MANHATTAN BEACH, CA 90266	Commercial Addition/Tenant Improvement Permit	Attention	Failed Reviews
19-03379		3009 MANHATTAN MANHAI TAN BEACH, CA 90266	New Residential Building Permit	Attention, Pending	Unpaid Fees
BLDR-20-00050		324 32ND ST MANHATTAN BEACH,	Residential Addition/Remodel Permit	Active, Attention	On Hold
BLDR-20-00059		221 13TH ST MANHATTAN BEACH,	Residential Window/Door Change Out Permit	Attention, Pending	Failed Reviews
BLDR-20-00144		1144 THE STRAND Manhattan Beach, CA	Residential Addition/Remodel Permit	Active, Attention, Recent	On Hold
BLDR-20-00155		MANHATTAN BEACH, CA	Residential Site Wall Permit	Attention, Recent, Pending	Failed Reviews

7. You will be taken to the **Reviews** tab located on the permit **Summary** screen, where you will click the Review Type for details

Reviews Next Tab Permit Detail	Main Menu					
eviews	- Internetion				Sort	Review Type
	Status	Version	Received Date	Due Date	Com	pleted Date
Review Type						

- 8. Each **Review Item** (*typically different departments and specific reviewers*) will have a separate **Statuses** and may have comments noted under the **Review Item** column
- 9. Select the **Details** button for each **Review Type** to see any comments from the "**Assigned To**" Reviewer

Review Type	Status	Due Date	Completed Date	Assigned To	Review Item
Building Review	Requires Re-submit	05/06/2020	05/19/2020	Engineering Will	Details
Civil Engineering Review	Requires Re-submit	05/06/2020	04/28/2020	Assoc Melad	Details
Planning/Zoning Review	Requires Re-submit	05/06/2020	05/15/2020	Ochoa Angelica	Details
ublic Works Review	In Review	05/06/2020	05/21/2020	Guerrero Mike	Details
raffic Review	Requires Re-submit	05/06/2020	05/04/2020	Zandvliet Erik	Details
Villdan- Other	Requires Re-submit	05/20/2020	05/13/2020	Engineering Willdan	Details



10. Review the attachments by clicking the **Attachments** tab located on the permit **Summary**, then open the PDF by clicking the **Blue** label in the tile

Summary	Locations	Fees	Reviews 0	Inspections	Attachments	Contacts	Sub-Records	Holds	Meetings	More	e Info	
Attachments Attachments	Next Tab Permi	t Details   I	Main Menu							Sort N	leeds Action	~
	لم		٨									
At	tachment		Attachment									
v1. Pla	00155 912 11th St. n Redlines.pdf ed: 05/21/2020		R-20-00155 912 v1. Calc Redlines ploaded: 05/21/	.pdf								
	I. Redlined Plans Building	No	otes: v1. Redlined Building	i Calcs								





# **Resubmitting Plan Check Corrections**

- 1. Plans are not resubmitted through the CSS Portal. You must resubmit corrected plans and supporting documentation via email in one of two ways:
  - a. Email corrections in pdf format to <u>plancheck@citymb.info</u>, *or*
  - b. Email corrections directly to your Plan Reviewer, if directed to do so
- 2. Resubmittal files must be in PDF format and labeled correctly to identify its contents
  - a. Upload construction plans as a single combined file in PDF format (Architectural, Structural, Civil, Energy, Mechanical, Electrical, Plumbing)
  - b. Upload reports (Structural calculations, Energy Reports, Geotechnical reports, Hydrology Reports, etc.) as individual PDF files
  - c. Upload Response Letters addressing all plan check corrections as a separate PDF file (For example Building corrections, Planning corrections, Grading corrections, Public Works corrections, etc.).
- 3. Files must not be password protected





Search for permit numb

## Request Inspections in CSS

- 1. If you are not logged into your CSS account; begin process by logging in from the <u>City of Manhattan</u> <u>Beach CSS Homepage</u>
- 2. Click on the **Login or Register** tile box

City of Manhattan Beach CALIFORNIA Citizen Self Service (CSS)		Good M
	Home Apply - Map Search Q Calendar	0
	UBLIC IN COMPLIANCE WITH LA. COUNTY HEALTI	I ORDERS.
No inspections of	or permit processing on extended hour Fridays	
Image: Control of the sector of the secto	KANNER OF THE STREET OF THE ST	Contraction of the second seco

3. Click on Dashboard



- 4. My Permits and My Plans sections are broken down in the same order and perform the same.
  - a. Attention Permits/Plans that require your attention
  - b. Active Permits/Plans that have been issued
- 5. Click on the Active or Attention tile
- 6. Locate the permit you would like to request an Inspection on, or if an inspection failed, you will see Failed Inspection under the Attention Reason column.

My Permits

Display Pending	Sele	ect Case Type		Export
Permit Number	Project	Address	Permit Type	Status
BLDC-20-00010		MANHATTAN BEACH, CA	Commercial Addition/Tenant Improvement Permit	Pending
BLDC-20-00045			Commercial Addition/Tenant	Recent, Pending



- 7. After you have clicked on the **Permit Number**, you will be launched into the permits **Summary** screen
- 8. Under Available Actions, you will see a list of inspection types that are available to Request
  - a. <u>For Single Inspections</u>: Once you have located the Inspection you need to request, click on the **Request** button to the right of the inspection Permit Number: BLDC-20-00010

Permit Details   Tab Elements	Main Menu			
Туре:	Commercial Addition/Tenant Improvement Permit	Status: Issued	Project Name:	~
Summary Locations	Fees Reviews Insp	pections   Attachments Contacts Sub-F	Records Holds Meetings More Info	
Progress		Workflow	Available Actions	
Progress 6% Completed • Completed	<ul> <li>Issue Permit</li> <li>Confirm Apr</li> </ul>	t - Passed	Available Actions	
6% Completed	<ul><li>Confirm App</li><li>Commercial</li></ul>		Request Inspection     Request	



b. <u>For Multiple Inspections</u>: Click the **Inspections** tab, select the check boxes of your available inspection types and click **Request Inspection** 

View Inspection	Description	Status	Request Date	Scheduled Date	Inspector	Action	
IBLD-006662-2020	Path of Travel Pre-Construction Survey		06/08/2020	Sikuku Dat	nspector	Action	
tesults per page 10 💙 1	-1of1 << < 1 > >>						
equest Inspections					Sor	r <b>t</b> Order	•
Description	Reinspectio	on	Action				
Poured in Place	No						
Slab	No						
Roof Systems	No		This ins	pection cannot be reque	ested yet due to	o prerequisites	3.
Deck Drains	No		This ins	pection cannot be reque	ested yet due to	o prerequisites	3.
Deek Drains			This ins	pection cannot be reque	ested yet due to	prerequisites	s.
	No						
Scuppers	No		This ins	pection cannot be reque	ested yet due to	prerequisites	5.
				spection cannot be reque spection cannot be reque			
Scuppers Shear Walls/Panels	No		🗌 This ins		ested yet due to	prerequisites	s.
Scuppers Shear Walls/Panels Structural Framing	No No		<ul><li>This ins</li><li>This ins</li></ul>	spection cannot be reque	ested yet due to ested yet due to	prerequisites	s. s.

9. After the page loads, it will launch you into the **Request Inspection** window
a. For multiple inspections, you must check the "<u>Use same date for all</u>" checkbox

1 #BLDC-20-00010		×
Inspection Type:	Poured in Place	
Case Type	Commercial Addition/Tenant Improvement Permit	
Address:	1400 HIGHLAND AVE MANHATTAN BEACH, CA	
* Requested Date		
Comments/Gate Code		
_		
	Use same date for all	
	Submit	



10. Click on the **Calendar** to the right of the Requested Date section and choose the available date you want the inspection completed on *(Inspection request cut-off time is 3:00pm for an inspection on the following business day)* 

1 #BLDC-20-00010									×
Inspection Type:	Pour	ed in F	Place						
Case Type	Com	mercia	al Adc	lition/	Tenan	t Imp	rovem	ent Perm	nit
Address:					MAN	IHATI	AN B	EACH, C	A
* Requested Date						i			
	<		J	une 202	20		>		
Comments/Gate Code	Sun	Mon	Tue	Wed	Thu	Fri	Sat		
	31	01	02	03	04	05	06		
	07	08	09	10	11	12	13		
	14	15	16	17	18	19	20		
	21	22	23	24	25	26	27		
	28	29	30	01	02	03	04		
	05	06	07	08	09	10	11		
	То	day	Clear			СІ	ose		

- 11. If you have any Comments/Gate Code, please place those in the comment section, these fields are not required
- 12. Click on the **Submit** button
- 13. Once you click Submit, you will receive a confirmation screen that you request was completed

1 Case <b>#BLDC-20-0</b>	0010
Inspection Type:	Poured in Place
Case Type	Commercial Addition/Tenant Improvement Permit
Address:	MANHATTAN BEACH, CA
Requested Date	06/09/2020
Comments/Gate Code	test
	<b></b>



14. At that point, you can close out or click the **Back** button at the top of the Request Inspection area



- 15. Once you have hit the Back button, it will take you back to the Permit dashboard screen
- 16. You can see that the Inspection you requested is no longer in the Available Action section, and in the Workflow, the Inspection is now Blue and says Requested
  - Permit Number: BLDC-20-00010 F Permit Details | Tab Elements | Main Menu Type: Commercial Status: Project Name: Issued Addition/Tenant Improvement Permit Reviews Inspections () Attachments Contacts Sub-Records Holds Meetings More Info Locations Fees Progress Workflow **Available Actions** 6% Request Inspection 曲 ^ Request Water Meter & Sewer Connection Form - Passed : Slab 06/08/2020 School Fees - Passed : 06/08/2020 Path of Travel Pre-Construction Survey - Re-inspection reguired:06/08/2020 O Commercial Plan Review - Started - Scheduled for 06/08/2020 • Poured in Place - Requested





Add/Remove Contact

## Add/Remove Contact on Permit/Plan

- 1. If you are not logged into your CSS account; begin process by logging in from the <u>City of Manhattan</u> <u>Beach CSS Homepage</u>
- 2. Click on the Login or Register tile box

City of Manhattan Beach CALIFORNIA Citizen Self Service (CSS)		Good 1
Но	me Apply∓ Map Search <b>Q</b> Cale	endar 💽
	CIN COMPLIANCE WITH LA. COUNTY HE mit processing on extended hour Fridays	
Contract of the search for existing permits and inspections.	Image: Constraint of the second se	Contraction of the second seco

3. Click on Dashboard

in Beach California	Citizen Self Service (	CSS)						
		Dashboard	Home	Apply 🔻	View 🕶	Мар	Search <b>Q</b>	Calendar 🧿

- 4. My Permits and My Plans sections are broken down in the same order and perform the same.
  - c. Attention Permits/Plans that require your attention
  - d. Active Permits/Plans that have been issued
- 5. Click on the **Active** or **Attention** tile
- 6. Locate the **Permit** you would like to **Add/Remove a Contact** from; these will mainly be for those that show an Active status
  - b. Click on the Permit/Plan Number



My Permits				Search for permit nu	mber, project, or addre
					Ex
<b>Display</b> All		Select Case Type		Export	Sort Permit
Permit Number	Project	Address	Permit Type	Status	Attention Rea
BLDC-20-00010		MANHATTAN BEACH, CA	Commercial Addition/Tenant Improvement Permit	Pending	
BLDC-20-00045			Commercial Addition/Tenant Improvement Permit	Recent, Pending	
DEMO-20-00012		HIGHLAND AVE	Complete Demolition	Pending	

After you click on the Permit Number, you will be launched into the permit Summary screen

 Click on the Contacts tab

Ado	mmercial dition/Tenant orovement Permit	Status: Issued		Project Name:	~
Summary Locations F	iees Reviews Insp	Dections   Attachments Contacts	Sub-Recor	rds Holds Meetings More Info	
Progress		Workflow		Available Actions	
6% Completed • Consisted • In Progress	<ul><li>Issue Permit</li><li>Confirm App</li></ul>	- Passed	^	Request Inspection Reque	

- 8. To Add a Contact, click the Add Contact button
  - a. On the next screen you may **Search** for a Company only, or you may choose to **Manually** input a Contacts information
  - b. Once completed, click the Add or Submit button

Summary	Locations	Fees Rev	iews Inspections ()	Attachments	Contacts	Sub-Records	Holds	Meetings	More Info
Contacts Ne	vt Tab   Permit De	tails Main Menu							
Contacts	kt fab (Perfilit De	talis   Main Menu							Sort Type
									Jon Type
Add Contact									
Туре	Comj	pany	First Name	Last Name	Title		Confirmation	Billing	Remove
Applicant			Lorraine				N/A	No	Remove
Applicant			Domina	Lialau			N1/A	Vac	



9. To Remove a Contact, select the Contact you would like to remove, and click Remove

Summary	Locations	Fees	Reviews	Inspections ()	Attachments	Contacts	Sub-Records	Holds	Meetings	More Info
Contacts Nex	kt Tab   Permit	Details   Mai	n Menu							
Add Contact										Sort Type
Туре		ompany	First Na	ame	Last Name	Title	(	Confirmation	Billing	Remove
Applicant			Lorrain	e			1	N/A	No	Remove
Applicant			Domina		Halay		,	1/4	Vac	

10. You will be asked to confirm you would like to delete the Contact

Remove Contac	t	Denert	F F. Marter	Developmenterer	Crc
<b>Are you sure y</b> - Ryan	ou want to delete	the followi	ng contact?		
				Ok Cancel	

11. Once you click OK, the selected Contact will be removed from the application

